

PUBLIC COMPLAINTS

In cases of discipline or other school matters relating to their children, parent/guardians shall first discuss the matter with the teacher concerned. If, for some reason, the parent/guardians are not satisfied, they may further discuss the matter with the following persons, if necessary, and in the following order: the Principal, and the Superintendent or appropriate Assistant Superintendent. If, finally, the Superintendent or Assistant Superintendent has been unable to satisfy the parent/guardians, the parent/guardians may request in writing to present their case to the School Committee.

Any complaint or representation which any person desires to make concerning School Committee or system-wide operations may be presented during the public participation session at a School Committee meeting; or, may be presented in writing to the Superintendent, who, at his/her discretion, may bring it before the School Committee. The administration shall use an orderly plan whereby suggestions or criticisms of the operation of the schools shall be heard and receive consideration.

CONTRACT REF.: AEA, Unit A and AAA, XXVII-A-2

CROSS REF.: BEDH, Public Participation at School Committee Meetings

Revised: March 28, 2006